

HUSAR WINCH

KWELLA Sp. z o.o.

Ul. Mickiewicza 36, 32-626 Jawiszowice Poland

SERVICE EQUIPMENT REPAIR REQUEST FORM

The damaged equipment, together with a copy of the proof of purchase and this Form, should be sent to:
Additionally, please send a scan or photo to:

- export@husarwinch.com DE/AT
- sales@husarwinch.com FI/SE/NO/GB
- export-department@husarwinch.com SK/BG/RO/HU/LT/LV/EE/AL/DK
- b2b@husarwinch.com ES/PT/XS/SI/HR
- biuro@husarwinch.com FR/BE/CH/LU/UA
- office@husarwinch.com TR/GR/IT/CZ/NL

You may attach **photos or videos** clearly showing the defect to the email. **Please complete the form clearly and in full.**

Claim number (assigned by service technician)

Date of claim submission

TYPE OF REQUEST

Complaint / Warranty claim

Service

CLAIMANT DETAILS

Full name:

Company:

Street:

House number:

Postal code:

City:

Contact phone number:

Contact email address:

PRODUCT DETAILS

Model:

Date of purchase:

Invoice/receipt number:

DESCRIPTION OF THE DEFECT (When it was noticed, under what circumstances it occurred, symptoms of the defect.)

ATTACHMENTS

Photos

Video

Proof of purchase

Claimed product

Notes:

The winch sent for a claim should be clean and dry and, if possible, sent in its original packaging. Please carefully secure all components, especially the controller, remotes, and clutch levers.

The service center is not responsible for damage resulting from improper packaging of the product.

